



Katherine Innes Ker
Corporate Responsibility Committee Chairman

We remain committed to being a responsible housebuilder

Currently, our most pressing corporate responsibility is our duty to those who may be affected by the impact of the economic downturn on our business. These groups include our investors, employees, customers and business partners including suppliers and sub-contractors.

Our 2008 Corporate Responsibility Report demonstrates that we continue to take our environmental and social responsibilities extremely seriously. Operationally, health and safety continues to be a non-negotiable top priority for us in all regions in which we operate. We also continue to build our homes and communities reliably and conscientiously.

Corporate responsibility management

We have a duty to take social, environmental, ethical and economic factors into account when conducting our business and to play our part in tackling global imperatives such as sustainable development and climate change.

Our Board-level Corporate Responsibility Committee continues to meet at least three times a year and is responsible for recommending the Company's corporate responsibility strategy, policies, reporting and performance monitoring to the plc Board. The Committee is made up of Independent Non Executive and Executive Directors. The Committee's remit includes highlighting significant environmental, social and ethical risks and opportunities for the attention of the plc Board.

Our UK business also has a Sustainability Working Group chaired by our Land and Planning Director and including Directors from a range of disciplines. In 2009, the Group will develop recommendations based on a risk and opportunity-focused approach to corporate responsibility.

Reporting approach

Our Corporate Responsibility Report is divided into two main sections. The first section is about 'Our homes and communities' and includes five sub-sections looking at different aspects of how we go about creating sustainable communities.

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Supporting local communities. We aim to support the local communities in which we build by being a good neighbour, engaging with local residents and stakeholders as well as building in a considerate fashion. Examples include community consultation as well as our support for local communities through schools programmes and charitable initiatives.

Better by design. How we plan and design our communities has a major impact on everything from aesthetics to sustainability. We look at a significant range of issues when designing our homes and developments. In 2008, we continued to develop our new house type range and won a series of high profile awards.

Environmental sustainability. We work in areas such as energy efficiency, renewable energy use and water conservation as well as engaging with stakeholders and customers on sustainability issues. We have also undertaken a comprehensive analysis in 2008 on the implications of the UK Government's Code for Sustainable Homes for our business.

Enhancing economic growth. Building new communities and enhancing existing ones can have a major impact on local economies. We build much needed affordable housing, employ people from our local communities, provide training and education opportunities and regenerate urban areas. We also contribute to infrastructure, education, health, transport and other areas through planning obligations.

Customer care. Our approach to customer care includes measuring ourselves and we have introduced a number of new initiatives in 2008, such as developing a new Customer Journey. We also communicate with customers about sustainability issues.

Our Corporate Responsibility Report also includes four large case studies of our developments. Two UK case studies are EcoHomes Excellent rated Campbell Park in Milton Keynes and our regeneration of the Raploch estate in Stirling. From North America, we include award-winning, energy-efficient Mar Bella in Texas and Evergreen, a large scale environmentally-friendly low-rise residential community in Toronto, Canada.

The second section of the report addresses *'The way we work'*. This focuses on our management systems and our approach to the key areas of employees, HSE and supply chain management.

Employees. 2008 has been an exceptionally difficult year for housebuilders and we regret to report that we have made 3,045 staff redundant across all regions in which we operate. We engage actively with our employees and examples in 2008 include an employee survey, as well as training programmes, an initiative to encourage women into housebuilding and a series of challenges to motivate and develop our employees.

HSE management. We take health, safety and environmental issues very seriously. We have comprehensive management systems and undertake regular audits. Initiatives in this area during 2008 include employee and sub-contractor training programmes as well as progress on our approach to climate change, waste, land remediation and biodiversity.

Supply chain management. Our approach is to work in partnership with suppliers and sub-contractors, employing key supplier vetting and engagement techniques. We take into account green procurement issues and have our own logistics company WCL and timber framing company Prestoplan.



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Our Corporate Responsibility Report and supporting documentation is available on-line at www.taylorwimpey.com/CRreports. We value feedback and welcome comments on the report or any aspect of our approach to corporate responsibility. Please e-mail us at CRreport@taylorwimpey.com or write to The Group Company Secretary, Taylor Wimpey plc, 80 New Bond Street, London, W1S 1SB.

2008 Highlights

Best architect-designed houses in the UK

Our Oxley Woods development won yet more prestigious accolades. We received a Housing Design Award, a RIBA award and the Manser Medal for the best architect-designed houses in the UK.

Building Disney's home of the future

Taylor Morrison's Innoventions Dream Home opened to the public at Disneyland Southern California in 2008. We expect around 17,000 individuals to visit our technological home of the future each day.

Energy-efficient homes reduce carbon emissions

A recent Taylor Wimpey study showed that our standard homes can use 55% less energy, save 65% in heating, lighting and hot water bills, and generate 72% less carbon dioxide emissions than an older home.

EcoHomes award winner

Glasdir in Ruthin, Denbighshire won the BREEAM EcoHomes 2008 award for Wales and is the first development in Wales to be built to the EcoHomes Excellent standard.

Awards for our best site managers

We won 51 Quality Awards, 10 Seals of Excellence and two coveted Regional Awards in the NHBC Pride in the Job Awards 2008.

High levels of employee commitment

Taylor Morrison scored in the top 10% or top 1% of North American companies for each of our four key areas of employee satisfaction.

Safety remains a top priority

We implemented a major new behavioural safety campaign in the UK and a comprehensive new health and safety programme for all North American Divisions.

50 years of building homes in Spain

Taylor Woodrow de España celebrated the company's 50th year of building homes in Spain. The Company has built around 4,000 homes in the Balearics and in mainland Spain since 1958.